NEW MEMBER HANDBOOK

WELCOME TO YOUR FAMILY Y

UNION COUNTY FAMILY YMCA
1150 Charles Lane
Marysville, Ohio 43040
PH: 937-303-9285

UNIONCOUNTYYMCA.ORG

YMCA BUILDING HOURS

Monday – Friday 5:00am – 9:00pm
Saturday 7:00am – 1:00pm
Sunday 12:00pm – 6:00pm

UNION COUNTY FAMILY YMCA

The Union County Family YMCA is an association of members who come together to build good health, strong families, and a sense of belonging. As a YMCA member, you become part of a thriving community of people working together to achieve their individual goals.

The Union County Family YMCA gives members the tools they need to develop a healthy lifestyle, build self-confidence, and meet the challenges of everyday life. Quality programs and classes, new and improved facilities, plus dedicated staff members put the YMCA mission to work every day – strengthening each member in spirit, mind and body. YMCA core values - Honesty, Caring, Respect, Service and Responsibility are incorporated in all activities and programs.

YMCA membership is more than access to programs and facilities. As a YMCA member, you can help set the course for our future.

The Union County Family YMCA is committed to making membership and programs available to families and individuals, regardless of their ability to pay full fees.

Thank you for choosing us. It is our privilege to serve you!

YMCA Management



MEMBERSHIP



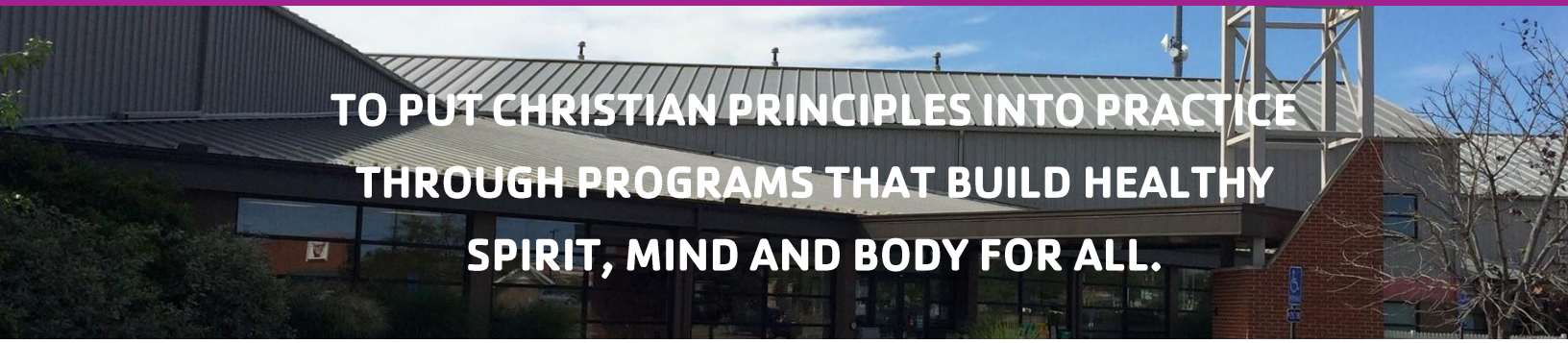
HEALTHY LIVING



SOCIAL RESPONSIBILITY



YOUTH DEVELOPMENT



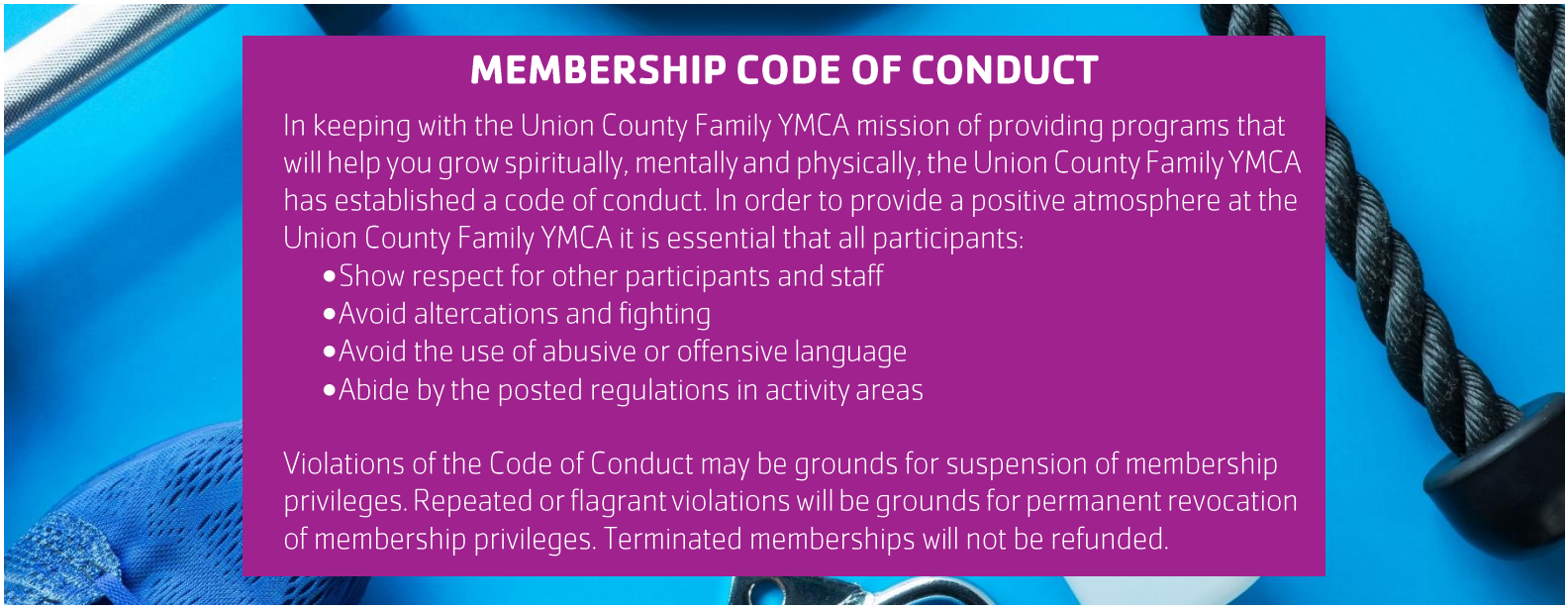
YMCA core values of caring, honesty, respect and responsibility are incorporated into daily programming.

Staff at the YMCA

CEO	Tony Collins
Executive Director	Michelle Pever
Aquatics Director	James Colton
Finance Manager	Sharon Ramsey
Gymnastics Coordinator	Amber Calvert
Membership Director	Amy Bushong
Wellness Director	Lori Rogers
Sports Director	James Kulko

Weapons Policy

Unless otherwise authorized by law and except as provided below, pursuant to the Ohio Revised Code, no person shall knowingly possess, have under his control, convey, or attempt to convey a deadly handgun or dangerous ordnance onto YMCA premises. This includes, but is not limited to, all employees, members, and guests. A person who has been issued a valid concealed handgun license may transport and store a firearm and ammunition inside the person's privately owned motor vehicle that is legally parked in the YMCA parking area and if one of the following applies: (1) the person is physically present inside the motor vehicle, or (2) each firearm and all of the ammunition is locked within the trunk, glove box, or other enclosed compartment or container within or on the person's privately owned motor vehicle.



MEMBERSHIP CODE OF CONDUCT

In keeping with the Union County Family YMCA mission of providing programs that will help you grow spiritually, mentally and physically, the Union County Family YMCA has established a code of conduct. In order to provide a positive atmosphere at the Union County Family YMCA it is essential that all participants:

- Show respect for other participants and staff
- Avoid altercations and fighting
- Avoid the use of abusive or offensive language
- Abide by the posted regulations in activity areas

Violations of the Code of Conduct may be grounds for suspension of membership privileges. Repeated or flagrant violations will be grounds for permanent revocation of membership privileges. Terminated memberships will not be refunded.

Non-Discrimination Policy

Participation at the Union County Family YMCA is open to all regardless of gender, race, color, national origin, age, religion, disability, military status, sexual orientation, and socioeconomic level. The YMCA provides scholarship assistance for those unable to pay the program and/or membership fees.

Membership Revocation

While the Union County Family YMCA is a non-profit organization, it is still a private entity. Membership is a privilege – not a right. Any person behaving in a manner that is not consistent with our values and mission may have their membership revoked. All matters will be handled through the CEO.

FACILITY USE

Winter Weather Policy

Safety is a concern especially during the winter months as road conditions can become uncertain. If Union County is under a Level 1 Snow Emergency, the YMCA will continue all programs and remain open normal hours. However, if Union County is under a Level 2, the Y will remain open and all YMCA programs are cancelled. If Union County is under a Level 3 Snow Emergency, the YMCA will not be open and all activities are cancelled.

Holiday Schedule

The YMCA will be closed on the following holidays:

- New Year's Day
- Easter
- Memorial Day
- Independence Day
- Labor Day
- Thanksgiving Day
- Black Friday
- Christmas

We will also have limited hours on Christmas Eve and New Year's Eve. Signs will be posted in advance for special Holiday Hours.

Attire

Workout apparel including shirts, shorts/pants, and athletic shoes must be worn in all workout areas of the facility, the gymnasium and racquetball areas.

Food and Beverages

Food and beverage are allowed in the front lobby only. Food and drink are not permitted in any workout area with the exception of bottled water. This includes the gym, racquetball courts, fitness center, aerobics studio and aquatic center.

Family Locker Rooms

Parents and/or guardians with opposite gender children under the age of 5 must use the Family Locker Rooms. These locker rooms are also available to anyone with a disability or needing a private changing area. Please take advantage of these locker rooms and be considerate of other members without children.

Lockers

Clothing and other personal belongings not in use shall be stored in the lockers provided by the YMCA. The YMCA is not responsible for personal items brought into the building. We recommend that you bring a lock for your locker, but locks must be removed by the end of the day.

A limited number of lockers are available for rent. Locker rentals are rented on an annual and semi-annual basis. All other lockers are for day use only. Locks must be removed daily.

	Annual	**Semi-Annual**
Large Locker	$60	$30
Small Locker	$40	$20

<u>Expired Locker Rental Notification Procedure</u>

• 1 week before expiration, a reminder will be posted on the locker.
• On expiration date (or as soon as possible after) post 1st notice.
• 1st week past expiration, post 2nd expiration notice and lock cut date. Member will be called regarding the expiration and date lock will be cut if locker is not renewed and lock is not removed.
• 2nd week past expiration, cut lock and keep belongings 30 days.
• On lock cut date, call member one last time before cutting lock and removing personal belongings.

Locker Wait List

When a locker becomes available, the next person on the waitlist receives a call with the locker information and one week to claim it before it is offered to the person after them on the waitlist. If they have not communicated with the Welcome Desk about their intentions by the end of the week, we will make a final call to notify of the locker availability before moving to the next person waiting. You must call or stop by at the Welcome Desk to be put back on the waitlist.

Camera and Cell Phone Usage

The YMCA believes in protecting the privacy and wellbeing of all members and guests. The rising use of camera cell phones provides a new challenge to ensuring the privacy of our patrons. We ask that:

• Members and guests do not use the camera functions while in the YMCA. Cell phones are not allowed in any YMCA locker room or restroom.
• Members and guests should immediately report any concerns related to others using camera cell phones.

FACILITY USE

Fitness Center Age Policy

Members 9-12 years of age must complete the YMCA Youth Orientation class (parents MUST attend orientation with child), then with a parent present, may utilize the fitness center. Members 13-15 years of age must complete the YMCA Youth Orientation class (parents encouraged to attend orientation with child), then may utilize the fitness center on their own. Wristbands must be worn by the youth who have completed the orientation.

Building Age Policy

For their safety, children under the age of 10 are not permitted in the facility without adult supervision. Children 10 years and older may use the gym, the lap pool and racquetball courts only without a parent present in the facility. Children 10-15 years old may not exceed 3 hours at the YMCA without a parent/adult with them. Children without a parent/adult present and need to be picked up by the closing of the facility. Please make pick-up arrangements for your child(ren) prior to their use of the YMCA. The Kidzone is available for children 6 weeks to 10 years old. Additional fees apply for Kidzone guests and non-members. Group Exercise classes are open to all members 13 years and older.

Playground Policy

Children under 12 years old must be supervised by an adult when using the YMCA playground.

Swimming Pool Age Policy

- Warm Water Pool - Children ages 5-15 must have a parent/adult present on the deck or pool with them. Children 4 years and younger must have a parent/adult swimming with them.
- Lap Pool – Children 10 years and older may swim in the lap pool without a parent present. Children 5-9 years old may swim with a parent/adult present on the deck or pool with them. Children 4 years and younger must have a parent/adult swimming with them.

MEMBERSHIP

All new memberships will pay a one-time joiner fee, as long as your membership remains current. A ninety (90) day grace period will be granted to those wishing to rejoin after their membership has lapsed.

Membership Category	Joiner Fee
2 Adults and children	$60.00
1 Adult and children	$60.00
Couple	$60.00
Adult	$40.00
Young Adult	$40.00
Youth	$40.00

JOINER FEE

Membership Rates- effective January 1, 2025

Membership Category	Monthly Draft
2 Adults and children	$78.99
1 Adult and children	$68.99
Couple	$68.99
Adult	$57.99
Young Adult	$41.99
Youth	$31.99

***Seniors (over 60) are eligible for a 10% discount on adult or family memberships.**

****Membership rate increases will be subject to 60-day notice.**

PRICES

The YMCA welcomes all who wish to participate and believes that no one should be denied access to the Y based on their ability to pay. Through our Annual Campaign Fund, Union County Family YMCA provides assistance to youth, adults and families based on individual needs and circumstances.

MEMBERSHIP

POLICIES

Guest Pass Policy

Members (+18) are allowed up to five free guest passes per year for each household. Members may bring maximum of two guests in one visit. Members must be with the guest when they come and remain with them for the duration of their visit. Guest must provide valid photo identification.

- Adult Day Pass with Member - $10.00
- Family Day Pass with Member - $20.00

Hold Policy

Membership may be placed on hold for a minimum of one month for reasons such as extended vacations or medical reasons. All requests must be made in writing at least 30 days prior to the desired hold date and a draft may fall within this time period depending on when the request is submitted. This is done in a 30/60/90 day increment.

Corporate Memberships

The YMCA is proud to work with the companies who invest in the good health of their employees. The YMCA has several local organizations that received a corporate discount. Please contact the Welcome Desk for more information.

Membership Cancellations

No refunds will be issued on membership dues unless authorized by the Membership Director. All membership cancellations are required to give a 30 day written notice, by email at memberservices@unioncountyymca.org . Once notice is given, the account will draft one additional time.

Non-Sufficient Funds Procedure

If your check/ACH draft is returned unpaid, it will be collected electronically and you will be assessed a minimum fee of $30.00 (or the maximum amount allowed by law). The Union County Family YMCA reserves the right to process your returned draft payment up to 90 days from date payment is not collected. Check writer is also responsible for all other collection fees

PAYMENTS

Your membership can be paid in one of three ways:

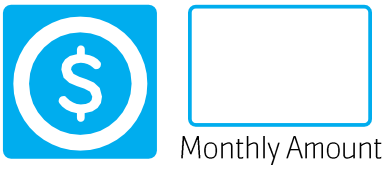


Monthly Bank or Credit Card Draft– An easy way to pay as you go! Your checking, savings, or credit card is debited one time per month (5th or 20th of the month). We do not accept monthly cash payments.

Annual Payment – Membership fee may be paid in full upon joining and yearly thereafter. Cash, check or credit card payments are accepted.



Draft Date



Monthly Amount

MEMBERSHIP

MEMBERSHIP CARD

Your Union County Family Y membership card is a passport to programs and services that foster youth development, healthy living and social responsibility. Membership cards are non-transferable and remain the property of the Y. Your membership card must be scanned every time you enter the YMCA and when registering for programs. Lost cards will be replaced for a $5.00 fee.



MEMBERSHIP BENEFITS

Two Full Size Gymnasiums
Eight Lane/ 25 yard Swimming Pool
50 ft. Warm Water Therapy Pool
Racquetball Court
Fitness Center
6 Locker Rooms (for family/special needs)
Land and water exercise classes
Reciprocity with all other YMCAs
Reduced program fees
YMCA 360 app

HEALTHY LIVING

GETTING STARTED

We want you to get the most out of your membership and our staff is always available to help out and give advice. We have a team of personal trainers who are all certified and experienced professionals dedicated to helping you achieve your health and fitness goals. Stop by the Welcome Desk for more information on our personal training packages and prices.

SOCIAL RESPONSIBILITY

Annual Campaign
The YMCA's Annual Campaign allows friends of the YMCA to make a donation so no child will ever have to be turned away from the YMCA. You can help make a difference in the lives of the children in our community.

Volunteer Opportunities
When you volunteer at the YMCA, you take an active role in bringing about meaningful change in your community. We can always use your help. Contact us at (937) 303-9285 if you are interested in volunteering.

YOUTH DEVELOPMENT

Program Enrollment
The Union County Family YMCA offers a variety of classes and special events.

The following guidelines apply to program registration.
- Advance registration with full payment is required for all programs.
- Accounts may not have a balance for membership fees when registering for a program.
- Class registrations will not be held without payment.
- If a program is cancelled by the YMCA, a full refund or credit will be given.

Program Refund Policy
Refunds may be authorized only by written request. Full refunds are only given with a doctor's request or if the YMCA cancels a class. A minimum $5 administrative fee will be assessed to all other refunds. Refunds will take 4-6 weeks to process. The Program Director will determine exact refund amount. Credits can only be used for up to 12 months from issue date.

KIDZONE (Nursery/Babysitting)
While you are working out, Kidzone is provided for members and potential members during posted hours of service. Parents must be in the building. If your child is displaying symptoms of illness, please do not bring your child to the YMCA.

HOURS
Monday – Friday: 8:00am to 12:00pm AND 4:00pm to 8:00pm
Saturday: 8:00am to 1:00pm
Sunday: Closed

FEES
Payment is collected at the Welcome Desk and passes must be purchased prior to entering KIDZONE.
2 Adult + children & 1 Adult + children: Free
Couple, Adult, and Young Adult Memberships: $5 for the 1st child and $3 for each additional child of the same family.
Monthly Adult Membership: $25 for one child, $40 for multiple children of same family.
Non-Member: $25 for one child, $40 for multiple children of same family.

FREQUENTLY ASKED QUESTIONS

Q. I want to play racquetball, what do I need to do to reserve a court?
A. You may reserve up to one week in advance of the date in which you want to play by stopping in at the Welcome Desk or calling the YMCA. Racquetball courts can be reserved for up to two hour time slots.

Q. Can I wear a t-shirt and shorts in the pool instead of a swim suit?
A. No. We prefer you wear a swimsuit as the cotton from clothing disrupts our pool filters from operating correctly.

Q. Is there a time limit for use of the machines in the Fitness Center?
A. Yes. We ask that you limit your time on the cardio machines to 30 minutes. During peak hours, these machines are in demand and to be fair to all members, we ask that you limit your time on the machines.

Q. Do I need to swipe my card out as I leave the YMCA?
A. No. You only need to swipe your card when you come into the YMCA. You must sign-in each time you come into the YMCA. This is for your safety as well as the safety of other members. If you forget your card, please ask to be entered in manually.

Q. Are the pools and gym always open when the YMCA is open?
A. Occasionally the lap pool, warm water pool and gym may be closed due to other events. Please check for schedules at the Welcome Desk or on our website. Special events, such as swim meets or basketball games, will be posted in advance to alert members that certain areas will be temporarily unavailable.

Q. Can I have my next birthday party or event at the YMCA?
A. The YMCA offers birthday party rentals as well as other room rentals. Stop in at the Welcome Desk to receive more information.

Q. I have a suggestion or comment for the YMCA, who can I tell?
A. Our Welcome Desk is always ready to help and take down comments.

Q. Is gymnastics held at the YMCA?
A. All Tuesday, Wednesday and Thursday Gymnastics Classes meet at 1150 Charles Lane (YMCA).
All Friday Gymnastics Classes meet at 833 N. Maple Street. (ECHS Gymnasium).

Q. How do I reach someone at the YMCA?
A. You can call the YMCA at 937-303-9285 or you can log onto the Union County Family YMCA website at www.unioncountyymca.org and e-mail the staff person you need. You can also friend us on Facebook.

CONNECT WITH US!

Updated November 2026